

Website Privacy for Melbourne Central Basketball Association (MCBA)

1. Introduction

Melbourne Central Basketball Association (MCBA) is committed to protecting the privacy of its website users. Below is an explanation on how we collect, use, disclose, and protect your personal information when you interact with our website, mcba.net.au.

2. Information We Collect

We may collect the following types of personal information:

- **Contact Information:** Such as your name, email address, phone number, and mailing address.
- **Registration Data:** Information provided when registering for competitions, events, or memberships, including age, gender, and team details.
- **Payment Details:** If payments are processed via linked services, financial details may be collected and stored securely through third-party platforms like Teammo or PlayHQ.
- **Website Usage Data:** Information about your use of our website, such as IP address, browser type, pages visited, and time spent on the site, collected via cookies and analytics tools.

3. How We Use Your Information

We collect and use your information to:

- Facilitate event registrations, team assignments, and competition management.
- Communicate updates, announcements, and promotional information.
- Enhance and personalise the user experience on our website.
- Ensure website security and troubleshoot technical issues.
- Comply with legal obligations and manage risks.

4. Data Sharing and Disclosure

We may share your personal information:

- With **third-party service providers** for purposes such as payment processing, website hosting, and email communication.
- With **Basketball Victoria** for competition administration and compliance purposes.
- If required by law or to protect the rights, property, or safety of MCBA or its users.

5. Cookies and Website Analytics

Our website uses cookies to collect data about your browsing behaviour. These help us understand website usage and improve functionality. You can manage cookie preferences through your browser settings. Additionally, we use analytics tools such as Google Analytics to track website performance.

6. Data Storage and Security

Your personal information is stored securely on our servers and third-party platforms. We implement measures to protect your data from unauthorised access, disclosure, or misuse. Despite our efforts, no online data transmission can be guaranteed 100% secure.

7. Accessing and Updating Your Information

You have the right to access and correct your personal information held by MCBA. To do so, please contact us at **administration@mcba.net.au**. We will respond to your request within a reasonable timeframe.

8. Third-Party Websites

Our website may link to external sites, such as PlayHQ, Basketball Victoria, and Teammo. We are not responsible for the privacy practices of these third parties and encourage you to review their privacy policies.

9. Children's Privacy

We do not knowingly collect personal information from children under 13 without parental consent. If we become aware of such collection, we will take steps to delete the data promptly.

10. Updates

Subject to review and may be updated periodically to reflect changes in our practices or Australian privacy laws. Please check this page regularly for updates.

Aligned with the **Australian Privacy Act 1988** and the **Australian Privacy Principles (APPs)**.